

Service Casualty Offices serve family members. Each military department maintains a service casualty office. The Department of State does the same for civilians. The officials in these offices serve as primary liaisons for families concerning personnel recovery and accounting. Full-time knowledgeable civilians who have worked this issue for many years, help answer family member questions. Military officials also assist and help explain the methods used to account for families' missing loved ones. Each office dedicates for family use the following addresses and telephone numbers:

U.S. Air Force

HQ AFPC/DPFCM
550 C Street West
JBSA-Randolph, TX 78150-4716
Tel: 1 (800) 531-5501
Website

U.S. Army

Department of the Army
Attn Past Conflicts AHRC-PDC-R
1600 Spearhead Div. Ave, Dept. 450
Fort Knox, KY 40122-5405
Tel: 1 (800) 892-2490
Website

U.S. Marine Corps

Headquarters U. S. Marine Corps
Manpower and Reserve Affairs (MFPC)
Personal and Family Readiness Division
2008 Elliot Road
Quantico, VA 22134-5103
Tel: 1 (800) 847-1597
Website

U.S. Navy

Navy Personnel Command Casualty Assistance Division (PERS-13)
5720 Integrity Drive
Millington, TN 38055-0000
Tel: 1 (800) 443-9298
Website

State Department

U.S. Department of State CA/OCS/ACS/EAP
SA-17, 10th Floor
Washington, D.C. 20522-1707
Phone: (202) 485-6106

Please contact us at the address below if you wish to provide information about an American missing in action from any conflict, or have an inquiry about MIAs:

Public Affairs Office

Washington, D.C.
2300 Defense Pentagon
Attn: External Affairs
Washington D.C. 20301-2300

Who is eligible to donate DNA reference material?

If you are a maternal relative (maternal mother, maternal aunt, brother, sister [mtDNA testing]), a paternal relative (father, brother, paternal uncle, paternal cousin [Y-STR testing]), or a nuclear relative (father, mother, brother or sister [auSTR testing]) of a missing service member, you are eligible to donate a DNA reference material. Depending on your relationship to the missing service member you could be a reference for multiple testing methods (mtDNA, auSTR and/or Y-STR). For example, if the father is the missing service member and is survived by his son, his son is an eligible nuclear (auSTR) and paternal (Y-STR) reference. AFMES-AFDIL is attempting to collect at least 2 mtDNA references, 2 Y-STR and 2 auSTR references for each missing service member.

[Back to top](#)

How do I donate DNA as a Family Reference Sample (FRS)?

The process of donating a DNA reference sample is easy, painless and free-of-charge. If you are the relative of a missing service member, you should contact your Service Casualty Office (SCO) for information on how to provide a DNA sample. The SCO will mail to your home, a DNA donor kit that contains a donor consent form, instruction form, three buccal (cheek) swabs and a shipping envelope. All you have to do is fill out the paperwork, rub the inside of your cheek with the swabs, place the swabs back in their containers and affix the label. The collected samples are then placed in a pre-addressed and pre-paid envelope and mailed to AFMES-AFDIL at Dover AFB, Delaware. That's it! It's a completely painless process.

[Back to top](#)